



ENHANCING PRACTICE CONFERENCE 2018

Leading and Facilitating within Practice Development in Healthcare

22nd – 24th August 2018 | Basel | Switzerland

Dr Donna Brown – Keynote day three August 24th 2018

Title

Learning to improve: challenging context and culture

Abstract

Aim: This presentation will explore the way in which the many cultures found in any context, impact on the healthcare teams ability to deliver effective Person-Centred practice.

Background: Internationally the challenge and complexity of changing healthcare practices for enhanced patient care is the focus of much attention. Contemporary literature suggests that practice is greatly influenced by the environment or setting in which it takes place (context). Context has been identified as a multi-layered construct that brings together issues of culture, leadership, behaviours, and relationships.

Design: Drawing on the Promoting Action on Research Implementation in Health Services (PARIHS) framework, with its three key elements of evidence, context and facilitation, this presentation will explore ways to identify issues in practice and consider what is required to assist practitioners to make sustainable changes in practice.

Outcome: Holistic facilitative leadership and the creation of psychologically safe spaces are required to cultivate a climate in which individuals and groups feel safe to engage with the challenge of exploring their practice. Consistent, strong, facilitative leadership and authentic collaborative working are imperative if healthcare teams are to more effectively use evidence-based practice and undertake appropriate actions to enhance person-centred practices.

Biopic

Dr Donna Brown

Donna is Lecturer of Nursing, Course Director for BSc(Hons)/PGDip/MSc Developing Practice in Healthcare Programme, and member of Person-Centred Practice Research Centre, Ulster University. She initiated the Acute Pain Service in the Royal Victoria Hospital, Belfast, in 1993, and continued to work in pain management as a lead nurse for pain services across the Belfast Health and Social Care Trust, a position she held until August 2013. Donna's commitment to developing nursing practice, education and research has been evident throughout her career. She completed her PhD in 2008 using an Emancipatory Action Research approach to explore the impact of culture and context on pain management practices with older people in acute care settings. Donna has influenced the development of education and research programmes in terms of pain management, person-centred practice, practice development and facilitating learning in practice.